

OneBeacon Insurance Company  
 Homeland Insurance Company of New York  
 York Insurance Company of Maine

**APPLICATION FOR MANAGED CARE  
 ERRORS AND OMISSIONS LIABILITY POLICY**

NOTICE: THE POLICY FOR WHICH THIS APPLICATION IS MADE APPLIES, SUBJECT TO ITS TERMS, ONLY TO "CLAIMS" THAT ARE FIRST MADE AGAINST THE "INSURED" DURING THE "POLICY PERIOD" AND ARE REPORTED TO THE UNDERWRITER IN WRITING DURING THE "POLICY PERIOD" OR WITHIN THE TIME PERIOD SET FORTH IN THE POLICY, OR TO "CLAIMS" THAT ARE FIRST MADE AGAINST THE "INSURED" DURING THE EXTENDED REPORTING PERIOD, IF APPLICABLE, AND REPORTED TO THE UNDERWRITER IN WRITING DURING THE EXTENDED REPORTING PERIOD OR WITHIN THE TIME PERIOD SET FORTH IN THE POLICY. THE LIMIT OF LIABILITY AVAILABLE TO PAY DAMAGES, SETTLEMENTS, OR JUDGMENTS SHALL BE REDUCED AND MAY BE EXHAUSTED BY "DEFENSE EXPENSES," AND "DEFENSE EXPENSES" SHALL BE APPLIED AGAINST THE RETENTION. READ THE ENTIRE APPLICATION BEFORE SIGNING.

**ALL APPLICANTS MUST COMPLETE PART I OF THIS APPLICATION.**

**PART I. GENERAL INFORMATION, OPERATIONS, AND STRUCTURE**

1. a) Name of **Applicant**: \_\_\_\_\_  
 (Note: Wherever used, "**Applicant**" means this entity and any other entities listed in response to Question 3.)
- b) Address: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
 City: \_\_\_\_\_ Telephone Number(\_\_\_\_) \_\_\_\_\_  
 Website: \_\_\_\_\_
- c) Contact person and title: \_\_\_\_\_ Telephone Number(\_\_\_\_) \_\_\_\_\_  
 Email address: \_\_\_\_\_
- d) Name of risk manager (if different than contact person): \_\_\_\_\_  
 Email address: \_\_\_\_\_
2. a) **Applicant** is:      For-Profit Corp.    Not-for-Profit Tax-Exempt Corp.  
                                Not-for-Profit Taxable Corp.                                      Limited Liability Company  
                                Partnership    Joint Venture  
                                Other (describe): \_\_\_\_\_
- b) Date of incorporation: \_\_\_\_\_ Date operations began: \_\_\_\_\_
- c) State(s) where **Applicant** operates: \_\_\_\_\_
3. If coverage is desired for any other entities (e.g., subsidiaries, joint ventures, or partnerships), please list each such entity below. If required, list additional entities on a separate attachment. (Attach additional information, if necessary.) Please note that coverage for such entities is not automatically available; the terms and conditions of the policy, if issued, will determine actual coverage.

Name and Address	Relationship to Applicant	Description of Operations	Tax Status	Percent Owned

4. **Applicant is:**

- HMO (If so, please indicate:  Staff Model  Network or IPA Model  Combined [both])  
 PPO  PHO  IPA  MSO  Medical Group or Clinic  
 Third Party Administrator  Utilization Review Organization  Peer Review Organization  
 Other (describe): \_\_\_\_\_

5. a) Is the **Applicant** licensed by federal, state, or local government?  Yes  No  
 If "Yes," identify the licensing government: \_\_\_\_\_
- b) Is the **Applicant** accredited or certified by any organization such as the National Committee for Quality Assurance (NCQA), URAC or any state or federal agency?  Yes  No  
 If "Yes," identify the accrediting or certifying organization(s) and expiration date of the accreditation: \_\_\_\_\_
- c) Has the **Applicant's** license, certification, or accreditation ever been investigated, denied, suspended, revoked, or granted subject to any contingencies or recommendations?  Yes  No  
 If "Yes," please explain: \_\_\_\_\_

6. REVENUES:	<u>Last 12 Months</u>	<u>Next 12 Months (est.)</u>
a) Total Gross Revenues: If this revenue number does not match that in the attached audited financials, please explain why.	_____	_____
b) Total Gross Revenues from ASO/TPA enrollees:	_____	_____
c) Percent of Gross Revenues from "at risk" agreements: (Note: Wherever used, "at risk" means capitation, withhold or bonus.)	_____	_____

7. **ENROLLMENT:**

Total number of enrollees: (Note: Wherever used, "enrollees" means covered lives not just covered employees and not member months.) If enrollees are in more than one state, provide breakdown by state on a separate attachment.	_____	_____
a) Number of enrollees in managed care plan(s):	_____	_____
b) Number of enrollees in non-managed care plan(s):	_____	_____
c) Number of enrollees for whom the <b>Applicant</b> is providing ASO/TPA services only:	_____	_____

8. **HEALTH CARE PROVIDER:**

a) Total number of physicians under contract:	_____	_____
(1) Number of employed physicians:	_____	_____
(2) Number of independent contractor physicians:	_____	_____
b) Total number of non-physician health care professionals under contract:	_____	_____
c) Total number of hospitals under contract:	_____	_____
d) Total number of other facilities under contract (e.g., clinics, nursing homes, laboratories, pharmacies):	_____	_____

- e) Does **Applicant** require and verify that all contracted health care providers (physicians, hospitals, and others) maintain medical malpractice insurance with minimum limits of \$1,000,000/\$3,000,000?  Yes  No  
If "No," what minimum limits are required? \_\_\_\_\_
- f) Provide details of the **Applicant's** compensation or participation arrangements with contracted health care providers or attach copies of sample contracts. \_\_\_\_\_
- g) Does **Applicant** have any provider agreements in which the **Applicant** assumes responsibility for overseeing the quality of the services provided by the health care providers?  Yes  No

9. Please provide details of insurance/self-insurance/reinsurance currently in force (if none, so state):

Type of Coverage	Insurance Carrier(s)	Limits	Deductible/Retention	Premium	Policy Period	If Claims Made, Retroactive Date
Medical Malpractice*						
D&O*						
Fiduciary*						
Stop Loss*						
Insolvency*						
Fidelity*						
General Liability						
Other						

\* Would the **Applicant** be interested in proposals for these coverages?  Yes  No

10. a) Stock ownership of the **Applicant**:  
Total number of authorized common shares: \_\_\_\_\_  
Total number of outstanding common shares: \_\_\_\_\_  
Total number of common shareholders: \_\_\_\_\_  
Total number of common shares owned by the **Applicant's** directors and officers: \_\_\_\_\_
- b) As an attachment to this Application, please provide the names and number of shares for all persons or entities that presently own or control, or have stated the intention to acquire, of record or beneficially, more than 5% of the **Applicant's** outstanding stock.
- c) Have there been any changes in the **Applicant's** board of directors or senior management within the past 3 years for reasons other than death or retirement?  Yes  No  
If "Yes," please explain: \_\_\_\_\_
- d) Number of **Applicant's**: Full-time employees: \_\_\_\_\_  
Part-time employees: \_\_\_\_\_
- e) Has the **Applicant** been involved in within the past 36 months, or does the **Applicant** contemplate being involved in within the next 12 months, any of the following, whether or not such transactions were or will be completed?  
(1) Merger, acquisition, or consolidation with another entity?  Yes  No

- (2) Sale, distribution, or divestiture of any assets or stock, other than in the ordinary course of business?  Yes  No
- (3) Any registration for a public offering or private placement of securities?  Yes  No
- (4) Any joint ventures?  Yes  No
- (5) Any new business activities or services?  Yes  No
- (6) Any new Medicare or Medicaid contracts?  Yes  No

If "Yes" to any of the above, please explain and describe the essential terms of each such transaction either here or as an attachment to this Application: \_\_\_\_\_

11. List the primary professional groups or associations to which the **Applicant** belongs:

\_\_\_\_\_

12. ANTITRUST MARKET POSITION:

- a) Does the **Applicant** contract with more than 25% of the physicians in any given field of practice (including without limitation primary care, family practice, or any specialty) within its geographical service area?  Yes  No  
If "Yes," please explain: \_\_\_\_\_
- b) Do the **Applicant's** members control more than 25% of the hospital beds or specialty services within its geographic service area?  Yes  No  
If "Yes," please explain: \_\_\_\_\_
- c) Does **Applicant** have exclusive contracts with any physicians, hospitals or other providers?  Yes  No
- d) Has the **Applicant** obtained advice from antitrust legal counsel (particularly related to mergers, acquisitions and network development)?  Yes  No  
If "Yes," please specify firm name \_\_\_\_\_
- e) Has the **Applicant** received an opinion from the Federal Trade Commission (FTC) confirming that their activities (such as developing joint ventures or new plans) will not violate antitrust laws?  Yes  No
- f) Does the **Applicant** have any provider agreements that contain "Most Favored" pricing clauses?  Yes  No
- g) Does the **Applicant** have any provider agreements that contain non-compete clauses?  Yes  No

13. ACTIVITIES OR SERVICES:

Please indicate those managed care activities or services which the **Applicant** performs or subcontracts now or intends to begin performing or subcontracting within the next 12 months (Note: not all checked services may be covered):

<u>Activity or Service</u>	<u>Yes</u>	<u>No</u>	<u>Yes, For Others For Fee</u>
a) Credentialing or peer review of health care providers	<input type="checkbox"/> (Complete Part II)	<input type="checkbox"/>	<input type="checkbox"/> (Complete Part II)
b) Utilization review	<input type="checkbox"/> (Complete Part III)	<input type="checkbox"/>	<input type="checkbox"/> (Complete Part III)

- c) Drafting practice guidelines/  
critical pathways
- d) Case management
- e) Disease management
- f) Handling and adjusting of  
enrollees' health care benefit  
claims  (Complete Part IV)   (Complete Part IV)
- g) Application or enrollment  
processing for enrollees of  
health care plans
- h) Billing/other processing of enrollees'  
claims under health careplans
- i) Advertising, marketing, or selling  
health care plans/products  (Complete Part V)   (Complete Part V)
- j) Establishing health care provider  
networks to provide managed care
- k) Actuarial services for health care  
plans
- l) Assisting customers in securing  
reinsurance
- m) Services for automobile liability or disability plans (please describe): \_\_\_\_\_  
\_\_\_\_\_
- n) Third party administration (TPA) services for health care plans (please describe): \_\_\_\_\_  
\_\_\_\_\_
- o) Employee Assistance Program (EAP) services (please describe): \_\_\_\_\_  
\_\_\_\_\_
- p) Nurse call line (please describe): \_\_\_\_\_  
\_\_\_\_\_
- q) Any other services (please describe): \_\_\_\_\_  
\_\_\_\_\_

14. RISK MANAGEMENT:

- a) Does the **Applicant** have a formal risk management program (i.e., a formal overall approach to avoiding situations that might give rise to a claim)?  Yes  No  
If "Yes," please explain: \_\_\_\_\_
- b) Does the **Applicant** have someone designated as a "legislative or executive" inquiry ombudsman (i.e., someone who investigates all problems or complaints once they rise to a certain level)?  Yes  No
- c) Does the **Applicant** have contracts with any employers or other member groups in which the **Applicant** assumes any of the employer's liability, fiduciary obligations or decision-making?  Yes  No

If "Yes", please explain and attach a copy of the contract: \_\_\_\_\_

d) Does the **Applicant** subcontract for services such as Utilization Review or handling or processing of claims to any organization where the subcontracted services are performed outside of the United States?  Yes  No

e) HIPAA:

(1) Does the **Applicant** have a Privacy Officer?  Yes  No

(2) Does the **Applicant** have a Security Officer?  Yes  No

(3) Has the **Applicant** established a HIPAA team?  Yes  No

(4) Has the **Applicant** conducted a HIPAA risk analysis?  Yes  No

(5) Has the **Applicant** modified its policies and procedures such that they are consistent with the elements of HIPAA?  Yes  No

(6) Has the **Applicant** conducted HIPAA privacy training?  Yes  No

(7) Is employee and vendor adherence to confidentiality requirements audited?  Yes  No

(8) Does the **Applicant** have a plan for ongoing HIPAA privacy training?  Yes  No

(9) Does the **Applicant** have a policy and procedure to address the responsibilities of its "Business Partners" under HIPAA?  Yes  No

f) Compliance:

(1) Does the **Applicant** have a written Corporate Compliance program?  Yes  No  
If "Yes," how long has it been in place? \_\_\_\_\_

(2) Does the **Applicant** have an employee hotline as a part of the Compliance program?  Yes  No  
If "Yes," how many calls per month are made to the hotline? \_\_\_\_\_

**APPLICANT: PLEASE COMPLETE THE FOLLOWING SECTIONS WHICH CORRESPOND TO "YES" ANSWERS IN QUESTION 13 ABOVE. IF NO CORRESPONDING SECTIONS ARE INDICATED, PLEASE PROCEED TO PART VI.**

**PART II. CREDENTIALING OR PROVIDER SELECTION OF HEALTH CARE PROVIDERS**

15. Total revenue for credentialing/peer review services performed for others for a fee: Last 12 months Next 12 months  
\$ \_\_\_\_\_ \$ \_\_\_\_\_

16. a) Who does the credentialing of contracted health care providers? **Applicant:**  Yes  No  
**Subcontractor:**  Yes  No  
**Other:** \_\_\_\_\_  Yes  No

b) If credentialing is subcontracted:

(1) Does the **Applicant** review or audit the process?  Yes  No

(2) Is subcontractor required to maintain errors and omissions insurance?  Yes  No

(3) What minimum limits are required? \_\_\_\_\_

(4) Does the **Applicant** indemnify the subcontractor?  Yes  No

(5) Does the subcontractor indemnify the **Applicant**?  Yes  No

17. Does the **Applicant** have written policies and procedures in place for provider selection, credentialing, re-credentialing, and making decisions which adversely affect a provider's credentials?  Yes  No

a) Do the written credentialing procedures follow JCAHO or NCQA standards and comply with all applicable laws?  Yes  No

b) Are the procedures given to health care providers?  Yes  No

c) Is legal counsel consulted before any recommendation or decision which adversely affects a provider's privileges or credentials becomes final?  Yes  No

d) Are all providers offered a hearing or appeal prior to termination?  
If "No," please explain: \_\_\_\_\_

e) Are grounds for termination of providers clearly expressed by **Applicant** in its contracts?  Yes  No

f) What group has the final authority for credentialing or provider selection?  
Board of Directors or Trustees:  Yes  No  
Committee:  Yes  No  
Other: \_\_\_\_\_  Yes  No

18. Does the **Applicant** query the National Practitioner Data Bank, Healthcare Integrity and Protection Data Bank or the Federal or State Medical Boards as part of the credentialing process?  Yes  No

19. How often does the **Applicant** re-credential contracted health care providers? \_\_\_\_\_

20. Does the **Applicant** perform on-site visits of contracted health care providers?  
If "Yes," how often? \_\_\_\_\_  Yes  No

21. Does the **Applicant** restrict the practice of any health care provider who has a mental or physical disorder which may impair his/her ability to practice?  
If "Yes," please explain: \_\_\_\_\_  Yes  No

22. Have any providers been removed or disqualified from the **Applicant's** panel in the last 12 months?  Yes  No

If "Yes," a) How many for credentialing or professional conduct reasons? \_\_\_\_\_

b) How many for reasons other than professional competence? \_\_\_\_\_

c) Is complete documentation maintained on all terminations?  Yes  No

### PART III. UTILIZATION REVIEW

23. a) Please specify number or percentage (%) of enrollees by type of payor. If utilization review services are performed for others for a fee, indicate amount or percentage (%) of revenue generated by type of payor.

Type of Payor	No. /% Enrollees Last 12 Months	No. /% Enrollees Next 12 Months	Amt. /% Revenue Last 12 Months	Amt. /% Revenue Next 12 Months
Private (non-government) employer plans or trusts				
Government employer plans				
Union plans				
Medicare or Medicaid plans				
Other				

b) Total revenue for utilization review services performed for others for a fee:

Last 12 months

Next 12 months

\$ \_\_\_\_\_

\$ \_\_\_\_\_

24. a) Who does utilization review?

**Applicant:**

Yes  No

Subcontractor:

Yes  No

Other: \_\_\_\_\_

Yes  No

b) Percentage of benefits denied/avoided in the utilization review process (e.g. denial rate):

(1) Last 12 months (actual): \_\_\_\_\_% (2) Next 12 months (projected): \_\_\_\_\_%

c) Number of full-time equivalent (FTE) reviewers: \_\_\_\_\_

Number of part-time equivalent (PTE) reviewers: \_\_\_\_\_

d) If utilization review is subcontracted:

(1) Does the **Applicant** review or audit the process?

Yes  No

(2) Is the subcontractor required to maintain errors and omissions insurance?

Yes  No

(3) What minimum limits are required? \_\_\_\_\_

(4) Does the **Applicant** indemnify the subcontractor?

Yes  No

(5) Does the subcontractor indemnify the **Applicant**?

Yes  No

e) Does the **Applicant** have written policies and procedures for utilization review, including for denials and appeals?

Yes  No

If "Yes," do such policies and procedures follow NCQA or URAC standards and comply with all applicable laws?

Yes  No

f) Are claim denial and appeal procedures explained in writing to enrollees, including the identity of the person who makes decisions regarding appeals?

Yes  No

g) Does a physician review all proposed denials of benefits prior to issuance of the denial?

Yes  No

h) Are external reviewers involved in the final level of review before appeal?

Yes  No

i) Is legal counsel consulted when considering appeals?

Yes  No

j) Does the **Applicant** have a "fast track" appeal system regarding denial of benefits or postponement of benefit procedures for organ transplants or any other procedure which may severely impair the quality of life for an enrollee if not performed?

Yes  No



- k) How long does the **Applicant** maintain documentation regarding a denial? \_\_\_\_\_
- l) Does the **Applicant** use practice guidelines as part of its utilization review procedures?  Yes  No  
If "Yes," do guidelines state in writing that physician's judgment may override a guideline?  Yes  No
- m) Does the **Applicant** utilize profit sharing, risk sharing or other financial incentives in its compensation arrangements with utilization reviewers?  Yes  No
- n) Does the **Applicant** utilize the same specialty reviews for benefit/coverage denials?  Yes  No
- o) Does the **Applicant** adhere to government mandated external review requirements in the states where it operates?  Yes  No
- p) Does the **Applicant** have an external review process in those states where external review is not mandated?  Yes  No
- q) What percentage of decisions which go through the external review process are ultimately decided in favor of the enrollee?  
(1) Last 12 months (actual): \_\_\_\_\_% (2) Next 12 months (projected): \_\_\_\_\_%

25. Attach a sample copy of a utilization review denial letter (with the identity of the enrollee removed).

**PART IV. HANDLING AND ADJUSTING OF ENROLLEES' HEALTH CARE BENEFIT CLAIMS**

- |   | <u>Last 12 months</u> | <u>Next 12 months</u>                                    |
|---|-----------------------|--|
| 26. Total revenue for claims handling and adjusting services performed for others for a fee:  | _____                 | _____  |
| 27. a) Number of claims processed:  | _____                 | _____  |
| b) Number of FTE claim adjusters:   | _____                 | _____  |
| c) Number or percentage of PTE claim adjusters:   | _____                 | _____  |
| d) Percentage of claims denied:   | _____%                | _____%   |
| e) Who does the handling and adjusting of claims for health care benefits?  |                       |  |
|   | <b>Applicant:</b>     | <input type="checkbox"/> Yes <input type="checkbox"/> No |
|   | Subcontractor:        | <input type="checkbox"/> Yes <input type="checkbox"/> No |
|   | Other: _____          | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| f) If claim handling and adjusting are subcontracted:   |                       |  |
| (1) Does the <b>Applicant</b> review or audit the process?  |                       | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| (2) Is the subcontractor required to maintain errors and omissions insurance?   |                       | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| (3) What minimum limits are required? _____   |                       |  |
| (4) Does the <b>Applicant</b> indemnify the subcontractor?  |                       | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| (5) Does the subcontractor indemnify the <b>Applicant</b> ?   |                       | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| g) Does the <b>Applicant</b> utilize profit sharing, risk sharing, or other financial incentives in its compensation arrangements with claim handlers or adjusters? |                       | <input type="checkbox"/> Yes <input type="checkbox"/> No |

**PART V. ADVERTISING/MARKETING/SALES**

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- 28. a) Do all contracts, sales literature, and brochures expressly identify covered and non-covered procedures?  Yes  No
  
- b) Do any contracts, sales literature, or brochures use the term(s) "investigative" or "experimental" procedures?  Yes  No  
If "Yes":
  - (1) Do all such materials define what is considered "investigative" or "experimental"?  Yes  No
  
  - (2) Do all such materials clearly state that the **Applicant** has discretionary authority in the interpretation and administration of the plan's provisions?  Yes  No
  
- c) Do contracts, sales literature, and brochures expressly refer to all contracted health care providers as independent contractors?  Yes  No
  
- d) Do any contracts, sales literature, or brochures make statements or warranties as to the quality of health care, breadth of plan, providing all the needed care or being the "best" plan, etc.?  Yes  No
  
- e) Does the **Applicant's** legal counsel review and approve all contracts, sales literature, brochures, advertisements, and other marketing materials prior to their use?  Yes  No
  
- f) Are enrollee satisfaction surveys conducted?  Yes  No  
If "Yes," how often? \_\_\_\_\_
  
- g) Please attach or describe the results from the most recent enrollee survey: \_\_\_\_\_  
\_\_\_\_\_

**PART VI. CLAIMS INFORMATION**

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29. During the past five (5) years, no claims such as would fall within the scope of the proposed insurance have been made against the **Applicant** or any individual or entity proposed for coverage, except as follows (include loss payments and defense costs). If answer is none, so state: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**NOTE: WITHOUT PREJUDICE TO ANY OTHER RIGHTS AND REMEDIES OF THE UNDERWRITER, IT IS AGREED THAT ANY CLAIM REQUIRED TO BE DISCLOSED IN RESPONSE TO QUESTION 29 IS EXCLUDED FROM THE PROPOSED INSURANCE.**

30. During the past five (5) years, neither the **Applicant** nor any individual or entity proposed for coverage, has submitted any claims or given notice of any fact, circumstance, situation, transaction, event, act, error, or omission which they had reason to believe might or could reasonably be foreseen to give rise to a claim that might fall within the scope of insurance with any insurer or self-insurance instrument, except as follows. If answer is none, so state: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**NOTE: WITHOUT PREJUDICE TO ANY OTHER RIGHTS AND REMEDIES OF THE UNDERWRITER, IT IS AGREED THAT ANY CLAIM REQUIRED TO BE DISCLOSED IN RESPONSE TO QUESTION 30 IS EXCLUDED FROM THE PROPOSED INSURANCE, AND THAT ANY CLAIM ARISING FROM ANY FACT, CIRCUMSTANCE, SITUATION, TRANSACTION, EVENT, ACT, ERROR, OR OMISSION REQUIRED TO BE DISCLOSED IN RESPONSE TO QUESTION 30 IS EXCLUDED FROM THE PROPOSED INSURANCE.**

31. Neither the **Applicant** nor any individual or entity proposed for coverage, is aware of any fact, circumstance, situation, transaction, event, act, error, or omission which they have reason to believe may or could reasonably be foreseen to give rise to a claim that may fall within the scope of the proposed insurance, except as follows. If answer is none, so state: \_\_\_\_\_  
\_\_\_\_\_

**NOTE: WITHOUT PREJUDICE TO ANY OTHER RIGHTS AND REMEDIES OF THE UNDERWRITER, IT IS AGREED THAT ANY CLAIM ARISING FROM ANY FACT, CIRCUMSTANCE, SITUATION, TRANSACTION, EVENT, ACT, ERROR OR OMISSION REQUIRED TO BE DISCLOSED IN RESPONSE TO QUESTION 31 IS EXCLUDED FROM THE PROPOSED INSURANCE.**

## **PART VII. ATTACHMENTS**

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32. Please attach copies of the following documents to this Application. These documents shall be a part of this Application:
- a) **Applicant's** last 2 audited or accountant-prepared financial statements with notes;
  - b) Most recent actuarial report, if applicable;
  - c) If the **Applicant** is newly formed, Pro Forma financial statements;
  - d) If the **Applicant** is newly formed, Business Plan;
  - e) **Applicant's** by-laws;
  - f) The names, occupations, and business affiliations of all of the **Applicant's** directors and officers;
  - g) **Applicant's** organization chart;
  - h) Written utilization review procedures, including procedures for denials of benefits and appeals;
  - i) Written credentialing and peer review procedures;
  - j) Sample contract(s) with health care providers (physicians, hospitals, and others);
  - k) Sample contract(s) with enrollee(s) or membership handbook;
  - l) Sample contracts with vendors;
  - m) Sample TPA or ASO contract(s);
  - n) Sample sales literature, brochures, advertisements, and other marketing materials (including enrollee packet);
  - o) Privacy policies and procedures; and
  - p) Sample consent forms.

## **PART VIII. SIGNATURES**

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The undersigned, as authorized agent of all individuals and entities proposed for this insurance, declares that, to the best of his/her knowledge and belief, after reasonable inquiry, the statements in this Application and any attachments or information submitted with this Application (together referred to as the "Application") are true and complete.

The information in this Application is material to the risk accepted by the Underwriter. If a policy is issued it will be in reliance by the Underwriter upon the Application, and the Application will be the basis of the contract.

The information contained in and submitted with this Application is on file with the Underwriter, and along with the Application will be considered physically attached to, part of, and incorporated into the policy, if issued.

The Underwriter is authorized to make any inquiry in connection with this Application. The Underwriter's acceptance of this Application or the making of any subsequent inquiry does not bind the **Applicant** or the Underwriter to complete the insurance or issue a policy.

If the information in this Application materially changes prior to the effective date of the policy, the **Applicant** will immediately notify the Underwriter, and the Underwriter may modify or withdraw any quotation or agreement to bind insurance.

The undersigned declares that all individuals and entities proposed for this insurance understand:

- a) the policy, if issued, shall apply only to "Claims" that are first made against the "Insured" during the "Policy Period" and are reported to the Underwriter in writing during the "Policy Period" or within the time period set forth in the policy or to "Claims" that are first made against the "Insured" during the Extended Reporting Period, if applicable and reported to the Underwriter in writing during the Extended Reporting Period or within the time period set forth in the policy; and
- b) the limit of liability available under the policy, if issued, to pay damages, settlements, or judgments shall be reduced, and may be exhausted, by payment of "Defense Expenses," and "Defense Expenses" also shall be applied against the retention.

**NOTICE TO ARKANSAS, MINNESOTA, AND OHIO APPLICANTS:** Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud, which is a crime.

**NOTICE TO COLORADO APPLICANTS:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policy holder or claimant for the purpose of defrauding or attempting to defraud the policy holder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**NOTICE TO DISTRICT OF COLUMBIA, MAINE, TENNESSEE AND VIRGINIA APPLICANTS:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or a denial of insurance benefits.

**NOTICE TO FLORIDA APPLICANTS:** Any person who, knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim or an application containing any false or misleading information is guilty of a felony of the third degree.

**NOTICE TO KENTUCKY APPLICANTS:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime.

**NOTICE TO LOUISIANA AND NEW MEXICO APPLICANTS:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**NOTICE TO MARYLAND APPLICANTS:** Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud.

**NOTICE TO NEW JERSEY APPLICANTS:** Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

**NOTICE TO NEW YORK APPLICANTS:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**NOTICE TO OKLAHOMA APPLICANTS:** Any person who knowingly and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**NOTICE TO OREGON AND TEXAS APPLICANTS:** Any person who makes an intentional misstatement that is material to the risk may be found guilty of insurance fraud by a court of law.

**NOTICE TO PENNSYLVANIA APPLICANTS:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

APPLICANT		
BY ( <i>Chairman and/or President</i> )	TITLE	DATE

NOTE: This Application must be signed by the Chairman and/or President of the **Applicant** acting as the authorized agent of all individuals and entities proposed for this insurance.

PRODUCED BY ( <i>Insurance Agent</i> )	INSURANCE AGENCY
INSURANCE AGENCY TAXPAYER ID OR SOCIAL SECURITY NO.	AGENT LICENSE NO.
ADDRESS ( <i>No., Street, City, State, and ZIP Code</i> )	
EMAIL ADDRESS	

SUBMITTED BY ( <i>Insurance Agency</i> )	INSURANCE AGENCY TAXPAYER ID OR SOCIAL SECURITY NO.	AGENT LICENSE NO.
ADDRESS ( <i>No., Street, City, State, and ZIP Code</i> )		